

# Integrated management system policy

## MISSION:

We are changing the habits of millions of consumers all over the world, thus saving water for future generations.

## VALUES:

I care  
I trust  
I create value for clients

UAB Axioma Metering is an international developer and manufacturer of modern ultrasonic heat, water metering and data management devices.

By implementing objectives set by the company, we strive to ensure that our products and technological solutions grant benefits to our customers, create added value and well-being for the society.

The foundation of successful business is top quality of our products, as well as formation of innovative, flexible and continually improving organizational culture. This insight stimulates us to implement open, socially-oriented and environmentally-friendly integrated management system policy meeting the needs of our customers and employees, therefore we commit to:

- develop top quality culture, both in production and customer service, and publicize Cost of Quality;
- continually educate our employees and to improve their professional competences, to increase job satisfaction, to value creative contributions, as well as to promote team spirit and to create attractive public image of the Company;
- protect environment during business activities and to ensure pollution prevention and sustainable use of resources and to continually improve the environmental management system in accordance with the requirements of LST EN ISO 14001:2015 standard;
- continually improve business processes and quality management system in accordance with the requirements of LST EN ISO 9001:2015 standard, based on customers' expectations, examples of good practices and implementation of innovative solutions for its realization;
- continually improve the occupational health and safety management system in accordance with the requirements of LST ISO 45001:2018 standard, which would ensure safe and healthy working conditions to prevent work-related injuries and health issues, eliminate hazards and reduce OH&S risks while enabling consultation and participation of workers and workers' representatives;
- ensure that company activities are performed in compliance with the law, legal regulations and other requirements regulating environmental protection and occupational health and safety;
- ensure that products are compliant with international standards, norms and directives (OIML, MID, CE, etc.);
- decrease the uncertainty of decision making and to control possible negative impact of non-conformities using risk management tools;
- control product changes in each project implementation phase from the product creation till the end of product's life cycle;
- prevent any further movement of non-conforming products or assemblies to the following production processes;
- select suppliers based not only on their proposed prices but also professional knowledge and quality of supplied products, to develop those suppliers which are still below the set quality level;
- ensure effective traceability system in the whole supply chain;
- test products based on testing programs created in advance to determine reliability and measurement accuracy in various performance conditions;
- value the relationship with the current and future customers and partners, to react to constantly changing customer needs and expectations flexibly, to analyse and to take into account them when developing new products;
- inform public, government authorities and other stakeholders about the activities and achievements of Axioma Metering UAB.

The management shall review the integrated management system policy at least 1 per year to determine quality, environmental protection and occupational health and safety objectives in order to ensure continual improvement.

All employees have been familiarized with the integrated management system policy and its requirements and understand the importance of this quality policy.



1 August 2023  
CEO of Axioma Metering UAB  
Ignas Vosylius

