

## **PLT-1.-6 Quality Policy**

Valid from: 2024-04-11

Release: Version 1

Policy prepared by: Head of Integrated Management Systems

Policy approved by: CEO

Publication: Private  Public

**MISSION:** We are changing the habits of millions of consumers all over the world, thus saving water for future generations.

### **VALUES:**

- I CARE
- I TRUST
- I CREATE VALUE FOR THE CUSTOMERS

Axioma Metering UAB is an international developer and manufacturer of modern ultrasonic heat, water metering and data management devices.

By implementing the company's mission, we aim to meet the customer's needs and expectations with our products and technological solutions, create added value for the customer and welfare for society.

The basis of our successful activity is ensuring the highest quality of the products we create and forming an innovative, flexible and constantly improving organizational culture. Realizing this, we conduct our activities in accordance with quality standards and commit to:

1. Constantly improve the suitability, adequacy and effectiveness of the quality management system, which meets the requirements of the LST EN ISO 9001:2015 standard;
2. Ensure that the activities carried out comply with the applicable laws and the requirements of their implementing legislation;
3. Ensure product compliance with international standards, norms and directives (OIML, MID, CE, etc.);
4. Foster relationships with future and existing customers and partners, flexibly respond to changing consumer needs and expectations, analyze them and take them into account

when creating new products;

5. Choose suppliers not only based on price, but also on the level of their professionalism and the quality of the supplied production, develop those suppliers who have not yet reached the required quality level;
6. Ensure product traceability throughout the supply chain;
7. Educate your employees and raise their professional competence, increase employee job satisfaction, evaluate the contribution and creative initiative to the ongoing activities and develop team spirit, create the image of an attractive employer in society;
8. Manage product changes in each phase of the projects, starting with product development and ending with the product end of life;
9. Prevent further movement of any non-conforming sub-assemblies or finished products to subsequent processes;
10. Test products according to pre-prepared test programs in order to evaluate the durability of products and the accuracy of measurements in various operating conditions.

#### Final Provisions

1. All employees of Axioma Metering UAB are introduced to the Policy and must comply with the provisions of the Policy and actively participate in its implementation.
2. The Policy is published publicly on the Company's website and is available to all interested parties.
3. The Policy is reviewed annually to remain relevant.

### 1. HISTORY

No.	Date	Description of release	Reason	Prepared by (name, surname, position)
1.	2024-04-12	Released document	New	Asta Stulgienė, Head of IQMS group